



DO YOU HAVE A STUDENT HOUSING CONCERN or ARE YOU A STUDENT LIVING IN THOROLD?

If you are a tenant/resident in the City of Thorold, there are some responsibilities associated with being a good neighbour.

Garbage Collection and Recycling

Pickup days vary throughout the City and to obtain further information about all of the available services call the *Waste Management Services Info-line* at 905-356-4141.

Yard Maintenance

Grass and weeds must be cut and the yard kept clean of rubbish, car parts, household furniture and yard waste. For more information contact the *Property Standards Office* at 905-227-6613.

Noise Restrictions

The City's Noise By-law prohibits unnecessary noise between the hours of 11:00 p.m. and 7:00 a.m. For more information contact the *By-law Enforcement Office* at 905-227-6613.

Parking Restrictions

There are many violations for illegal parking which include a set fine. Some examples are: Parking in a Disabled Space without a permit = \$300.00; Parking on the road and interfering with snow removal = \$50.00; Stopping or parking on or over a sidewalk = \$20.00. Further details may be obtained by contacting the *By-law Enforcement Office* at 905-227-6613.

A pamphlet is available at City Hall or by visiting our website at www.thorold.com which provides detailed information regarding by-laws, garbage collection and fire safety. Should you have a concern you may contact the **Student Complaint Hotline at 905-227-6613** or studentliving@thorold.com.